



Jay Ash  
City Manager

## CITY OF CHELSEA

Executive Office  
City Hall, Room #302, 500 Broadway  
Chelsea, Massachusetts 02150  
Telephone (617) 466-4100 / Fax (617) 466-4105  
Email: [jash@chelseama.gov](mailto:jash@chelseama.gov)



Dear New Stakeholder:

It's such a great pleasure to welcome you to our burgeoning community. I'm especially pleased to point out some highlights of all that is happening here so you can get a start on understanding and, hopefully, contributing to Chelsea, our community and our people – residents and visitors alike.

Chelsea was founded nearly 400 years ago and has been a major part of the region's economy ever since. Today, we focus on six sectors in particular, Food, Downtown Boston Support Services, Airport Related, Back Office, Health Care and Residential. Each of those sectors are strong and growing, but, of course, we have room to talk to all those who land here and call our city home!

Business is booming and so too is our rejuvenation. Among the improvements are street work and park projects. In fact, the City has created more new parks than all but one in the state, a significant feat given that we are the smallest community in the state and were all but built out around the Industrial Revolution. With our accomplished community partners, we're also seeing the needs of our people being addressed.

Our work at City Hall has been recognized by awards, ranging from audit to the prestigious All-America awards. We've valued the affirmation of bond rating increases. More importantly, we've earned a different type of recognition, that being investment from entities like yours. The latter is what makes us so proud and, quite frankly, energized to perform.

I measure our governmental performance in six key areas on what I call the "Fundamentals." On Finance, we continue to balance budgets, avoid lay-offs and invest in infrastructure. On Economic Development, ongoing work on the Marriott Hotel and the soon to be started FBI building is expanding our tax base. On Public Safety, our Police recently became one of the few in the state to be awarded accreditation. On Neighborhood Enhancement, our successes continue to remove vestiges of our industrial past from our residential areas, resulting in those new parks as well as the building of major housing developments. All of that allows us to champion Community Development, under which, for example, news that our schools are continuing to meet and exceed goals is encouraging. Lastly, on Government, we continue to be an honest and transparent enterprise. A recent award from Common Cause, for example, demonstrates how we are using the Internet to better inform the public about their government.

You've arrived at a great time in Chelsea's history. Snap some pictures, though, because I bet you'll hardly recognize the place in a few short years. In fact, scheduled roadway work on and around Everett Avenue will be one of many changes you'll soon see happening. In the meantime, if you'd like to stay in touch, email me at [jash@chelseama.gov](mailto:jash@chelseama.gov) and I'll add you to my near-weekly updates of local happenings. Or, if you prefer, just say hello when we're next to each other in the lunch line at Market Basket.

Best regards,

Jay Ash  
City Manager